

Out with the old, in with the new; Aminaami Access.

Indeed innovation is happening all around us. Remember the last time you saw a fax machine or received a fax? More and more organizations are moving away from paper-based solutions to digitized/ cloud based solutions. It only makes sense to fully transform all business operations to digitized methods for more efficiency. Thanks to Aminaami Access, the traditional log-book is a no-no in 2020.

According to Likius Likius ,the disconnect that most businesses face is between a customer and an organisation resulting in poor service delivery due to poor customer –organisation interaction. This is usually experienced through registration books and paper feedback surveys and forms.

Aminaami Access offers a web-based visitor management and feedback system that replaces registration books and paper feedback sheets with the ability to receive remote [online] meeting requests. Typically targets Government, Parastatals and Large Corporate with a minimum of 20 visitors per day

The innovative system they offer is accessed at entry points (reception) via a Tablet and remotely for the customers' homes or offices. The home/office access is availed 24/7 for customers and has a back-end where officers/departments can access client interactions at any given time.

According to Likius Likius, Founder of Aminaami Access the support received from BIH has helped them a great deal in moving their busoness forward. "We have benefited a great deal from the BIH acceleration courses The works have also been instrumental in increasing our knowledge and networking us with the market. BIH has also assisted us with office space, workstations, access to internet and printing services," he asserts.

Even with limited capital challenges, Aminaami Access currently employs a total of 7 employees, i.e. two developers, two digital marketers, an admin officer, assistant and accountant.

As the business upscales they plan to hire more skilled personnel to develop the product further and develop customized web-based client solutions.